**OB LISTSERV RECOMMENDATIONS FOR TRANSCRIPTION SERVICES**

**December 2021**

**Otter.ai**

* Erin Lunday: I have had quite a lot of success with otter.ai. I've used it for a couple of years. It's much better than Rev. The only challenge is when the interviewer and interviewee's voices are very similar, it can be hard for the system to distinguish between who is talking, but rarely does it miss anything. The system transcribes a one hour interview in almost 10 min or less.
* Maria Tomprou: I have found Otter.ai quite accurate. [https://otter.ai/](https://urldefense.com/v3/__https%3A/otter.ai/__;!!K6Z8K8YTIA!XlD8rSjMiQYI1w9aDjUci8fPlQqobBOA7HeDLKvU5TKlQbY2grWbQXoLy1ASqvc$)
* Cecelia Dotzler: I saw your inquiry on the AOM OB discussion board and wanted to recommend Otter.ai.  I used it for a qualitative study I conducted last year and was very happy with it.  I believe the monthly charge is around $5 and the transcriptions were created quickly (after recoding audio on Zoom).
* Shreyashi Chakraborty: Have you tried Otter.ai? It does decent work. Monthly charges are mostly 5 dollars

**Rev**

* David Jarrett: I was happy with my experience using Rev. I had 26 interviews of 60 to 90 minutes transcribed, and the quality was good to excellent more than 90% of the time. Response time was fast (usually less than 24 hours). I did complain about one transcript I viewed as unacceptable, and they offered and completed re-transcription very quickly. Pricing changes constantly, but my impression is that they are midrange in the market. Current details are here: [https://www.rev.com/transcription](https://urldefense.com/v3/__https%3A/www.rev.com/transcription__;!!K6Z8K8YTIA!UzZtJp8K1v_RZEcLMoHkmKO_8PuZdgZOA2KRYJNu-RdPt0A7e-6C-I0o9mqs-fE$)
* Minh Cao: I've used Rev.com for transcription services. I think it's a good option. You might want to check out the company.

**Temi**

* Ravi Ku​desia: I've had positive experiences with Temi ([www.temi.com](https://urldefense.com/v3/__https%3A/www.temi.com/__;!!K6Z8K8YTIA!XArL5tZujtKR0ekWgI7cyXDCMlgBOy4gg2O3gW3RWddjdtZRiC_1jr5b1-6ToDA$)) as a fast, accurate, and affordable service (provided you have high-quality audio without a lot of background noise).
* Manju Adikesavan: I have used Temi and found it reliable and cost-effective. I have not used it but am considering trying [NVivo Transcription Service.](https://urldefense.com/v3/__https%3A/www.qsrinternational.com/nvivo-qualitative-data-analysis-software/about/nvivo/modules/transcription__;!!K6Z8K8YTIA!Xqg9bV2o_L2tZCNYuIwK68vcLH9JrKCfzcNrF8dj7_mnfqcGowzp4mmsRdmq10k$)

**Way with Words**

* Linda Duxbury: I always use Way with Words <https://waywithwords.net/>. They are in Canada. Very good and very reliable.

**Trint**

* Choiwai Maggie Chak: We're using trint and find it quite reliable, also available in a couple languages. It's monthly subscription, and it takes longer for transcription though (~20 minutes for a half hour interview)...